



# CONTINUING STUDIES@UVIC

*“My team and I have become proactive instead of reactive. We’re prepared not just for a natural disaster, but for just about anything.”*

## BIO

Kai started out in the city parks department doing gardening, then recreation management. After taking a first-aid course, he became interested in workplace health and safety, and completed a certification program to become a registered safety professional. He now leads a team of twelve in the operations area of his regional government.

**KAI**  
THE PLANNER

Health and Safety Coordinator  
Public sector (regional government)  
Mid-40s  
Rural BC

## CORE BELIEF

Emergency management and business continuity planning are not about “doom and gloom,” but rather “anticipating and mitigating.”

## PRIORITIES

Developing the tools to build a culture of planning and resilience throughout our regional government so we can act instead of react in a crisis.

## NEEDS

- Robust systems for keeping city services running in a crisis
- Better communication with stakeholders
- More public-private partnership opportunities

## FRUSTRATIONS

- Idea among many staff that preparedness is “somebody else’s job”
- Inefficiency

## MOTIVATIONS

- Keeping the people and the city safe
- Engaging staff in all positions to contribute to preparedness and continuity, not depending only on his small team
- Looking for a confidence boost for himself and across the district to learn where the blind spots are in embedding a culture of resilience

## DETAIL-ORIENTED



## KNOWLEDGE OF OPERATIONS OUTSIDE OWN AREA OF EXPERTISE



## COMMUNICATOR



## RISK-TAKER



## CREATIVE THINKER



## SOCIAL CONNECTOR



University of Victoria